



## RD Homeschool LTD Online Tutoring Terms and Conditions 2025 - 2026

Welcome to RD Homeschool LTD Online Tutoring! We are committed to providing high-quality educational services to support homeschooling families. By enrolling in and using our online tutoring services, you agree to the following terms and conditions:

### 1. Services Provided

- 1.1 Tutoring Sessions: RD Homeschool LTD offers online tutoring sessions for various subjects as per the curriculum needs of homeschool students.
- 1.2 Customised Learning Plans: Sessions are tailored to meet the individual needs of each student, based on an initial assessment and ongoing evaluations.
- 1.3 Resources and Materials: We provide necessary learning materials, resources, and assignments as part of our tutoring services.

### 2. Registration and Enrolment

- 2.1 Registration: Parents or guardians must complete the online registration form and provide accurate and complete information about the student.
- 2.2 Enrolment Confirmation: Enrolment is confirmed once the registration form is processed, and the initial payment is received.

### 3. Fees and Payments

- 3.1 Fee Structure: A detailed fee structure will be provided upon registration. Fees may vary based on the subject, grade level, and frequency of sessions.
- 3.2 Payment Terms: Payments must be made in advance. Payment methods accepted include credit card, debit card, bank transfer, Google Pay, and Apple Pay.
- 3.3 Late Payments: Late payments will incur a late fee of £25. Continuous late payments may result in suspension of tutoring services until the account is settled.
- 3.4 Refund Policy: Refunds are available within 14 days of the first session, minus the cost of any sessions already conducted. No refunds are available after 14 days.

### 4. Cancellations and Rescheduling

- 4.1 Cancellation by Student: Sessions can be cancelled or rescheduled with at least 24 hours' notice. Missed sessions without prior notice will not be refunded or rescheduled.
- 4.2 Cancellation by Tutor: In the event a tutor needs to cancel a session, a makeup session will be arranged at a mutually convenient time.
- 4.3 Long-term Cancellations: For long-term cancellations (more than one month), a written notice is required. Any prepaid fees for the remaining period will be refunded.

### 5. Conduct and Responsibilities

- 5.1 Student Conduct: Students are expected to maintain respectful and appropriate behaviour during sessions. Disruptive behaviour may result in suspension or termination of services.
- 5.2 Parental Supervision: For younger students, a parent or guardian is encouraged to be present during sessions.
- 5.3 Technical Requirements: Students must have a reliable internet connection, a functional webcam, microphone, and necessary software for online sessions.



## 6. Privacy and Confidentiality

6.1 Data Protection: Personal information collected during registration and tutoring sessions will be kept confidential and used solely for the purpose of providing tutoring services.

6.2 Session Recording: Sessions may be recorded for quality assurance and training purposes. Recorded sessions will be kept confidential and used internally.

## 7. Liability and Disclaimers

7.1 Tutoring Outcomes: RD Homeschool LTD makes no guarantees regarding academic performance or improvement. Results may vary based on individual student effort and engagement.

7.2 Limitation of Liability: RD Homeschool LTD is not liable for any indirect, incidental, or consequential damages arising from the use of our services.

## 8. Modifications and Termination

8.1 Modifications: RD Homeschool LTD reserves the right to modify these terms and conditions at any time. Notice of any changes will be provided to enrolled families.

8.2 Termination: Either party may terminate the tutoring agreement with written notice. In the event of termination by RD Homeschool LTD, any unused fees will be refunded.

## 9. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of the United Kingdom.

## 10. Contact Information

For any questions or concerns regarding these terms and conditions, please contact us at:

RD Homeschool LTD

Web: <https://rdhomeschool.com>

Email: [support@rdhomeschool.com](mailto:support@rdhomeschool.com)

Phone: +44 7487304927 or +44 7415191389

By enrolling in RD Homeschool LTD Online Tutoring, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

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Signature of Parent/Guardian: \_\_\_\_\_

Date: \_\_\_\_\_